WELCOME to the University of New Hampshire Business Services and Financial Aid
Agenda

- BUSINESS SERVICES:
  - Billing process
  - Electronic “paperless” billing
  - Payment options
- FINANCIAL AID:
  - Process of applying for aid
- QUESTIONS
Business Services

- Prepares student bills
- Processes payments
- Works closely with Financial Aid
Electronic “Paperless” Billing

- UNH does **not** send bills through the mail
- Email notification **to students** through UNH-assigned email accounts
- Students access bills through “Blackboard/MyUNH”
- Payments may be made online or sent through the mail
- Credit cards transactions now accepted and will include a **non-refundable** 2.75% service charge assessed by the processor.
Students set up user accounts

Parental access to student billing information & important notifications

Students should create Parent Portal accounts ASAP

Parents receive email with username and temporary password (check your spam/junk folder in case it goes there)
## Tuition & Fees – 2015/2016

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<tr>
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<td><strong>Total</strong></td>
<td><strong>$13,612</strong></td>
<td><strong>$27,224</strong></td>
<td><strong>$20,437</strong></td>
<td><strong>$40,874</strong></td>
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Your tuition bill

- Fall charges posted July 13th
- Tuition, fees, room and board
- Anticipated financial aid
- Net balance is due in our office by August 6, 2015
This is an up-to-the-minute view of your student's account. To view billing statements by date, select the Bill Statement tab at the upper right.

Online payments made by 5:00 PM Eastern time will post to student accounts the next business day.

2009/2010 Tuition & Fees will be approved by the USNH Board of Trustees in late June. View proposed rates here.

Fall tuition bills for Durham undergrads are scheduled to post July 13 - due August 6, 2009.

Make E-Payment now

- Account Balance: 0.00
- Pending Items: 0.00
- Net Balance Due: 0.00

CR = credit
Pending items are anticipated credits to your account. They become actual credits when funds are disbursed to the account.

<table>
<thead>
<tr>
<th>Term</th>
<th>Date</th>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fall 2008</td>
<td>06-Mar-09</td>
<td>Check pymt received-Thank You</td>
<td>2.94 CR</td>
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<tr>
<td></td>
<td>10-FEE-09</td>
<td>Housing Carnage - Fall Term</td>
<td>2.94</td>
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<tr>
<td>20-SEP-08</td>
<td>Scott Hall</td>
<td></td>
<td>1,990.00</td>
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<td>29-SEP-08</td>
<td>Sawyer Hall</td>
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<td>1,950.00 CR</td>
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<tr>
<td>26-AUG-08</td>
<td>Federal unsub. Stafford Loan</td>
<td>980.00 CR</td>
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<td>26-AUG-08</td>
<td>Federal unsub. Stafford Loan</td>
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<tr>
<td>07-AUG-08</td>
<td>Electronic check payment</td>
<td>14,101.00 CR</td>
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<tr>
<td>07-JUL-08</td>
<td>Silver meal/semester</td>
<td>1,645.00</td>
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<tr>
<td>07-JUL-08</td>
<td>Sawyer Hall</td>
<td>2,653.00</td>
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</tr>
<tr>
<td>03-JUL-08</td>
<td>UNH Non-Resident Tuition -UG</td>
<td>11,450.00</td>
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<tr>
<td>03-JUL-08</td>
<td>Mandatory Tech Fee</td>
<td>60.50</td>
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<tr>
<td>03-JUL-08</td>
<td>UNH Undergrad Mandatory Fees</td>
<td>1,107.50</td>
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Account Change Form

- Important communications tool found on Business Services website used to make changes to student bill
- Used if you are paying an amount different from what is billed
- Mail or fax backup documentation for additional aid or outside scholarships
Student Health Insurance

- Required as a condition of enrollment for full-time students and automatically charged to student accounts
- May be waived if student has equivalent coverage
- Waive prior to August 6 due date to avoid late fee
Monthly Payment Option

- Tuition Management Systems
- Pay fall tuition over 5 months July – November; spring semester is December - April
- Interest-Free; pay only a $50 enrollment fee
Monthly Payment Option

- Enroll now with estimated budget; make adjustment when bill posts
- July payment is due when you enroll; future payments due the 1st of each month
- Monitor Parent Portal to avoid late fee
Tuition Insurance Plan

- Insures against loss of tuition dollars in the event of medical withdrawal
- A.W.G. Dewar, Inc.
- Mailing sent to families in mid-July
Student IDs & SSN’s

- Students will receive randomly-generated ID numbers and ID cards
- SSN still needed by UNH for federal tax credits and financial aid
- If SSN not already provided, please complete W9 form available on table outside
Applying for Financial Aid

- Free Application for Federal Student Aid (FAFSA)
- www.fafsa.ed.gov
- FSA ID (PIN replacement)
- Deadline: March 1st
- Verification
Types of Financial Aid

Grants

- Do not have to be repaid
- Will be credit on tuition bill
- Need-based
- Merit based
Types of Financial Aid (cont.)

Work Study

- Not a credit on tuition bill
- Student searches for job
  http://www.unh.edu/uacc/wildcat-careers
- Job not guaranteed
- Paycheck every two weeks
Types of Financial Aid (cont.)

Perkins Loans

- Complete Promissory Note
- Complete Entrance Counseling
- 5% interest
- Pending credit on tuition bill
Types of Financial Aid (cont.)

Direct Loans

- Complete Master Promissory Note (MPN) at: [http://studentloans.gov](http://studentloans.gov)

- Must complete Entrance Counseling at [http://studentloans.gov](http://studentloans.gov)

- 4.29% interest for 2015/16

- Pending credit on tuition bill
Outside Aid

- Notify Business Services
- Aid may have to be adjusted
Other Financing Options


- PLUS Loans – 6.84% interest 2015-2016
  PLUS Request Process & Promissory Note [http://studentloans.gov](http://studentloans.gov)

- Alternative loans
  variable & fixed interest products [http://financialaid.unh.edu](http://financialaid.unh.edu)
Things To Do

- Complete the Direct Loan Promissory Note online
- Complete the Entrance Counseling
- Inform us if you choose not to borrow
Things To Do (cont.)

- Complete Perkins Promissory Note online
- Complete Entrance Counseling
- Inform us if you choose not to borrow
Notify us of any special circumstances or changes to family situation
Reminders

- Apply for aid each year by the March 1 deadline
- Change in income/assets will lead to change in EFC
- All communications are with the student through email
THANK YOU
Time for your questions

- Both offices are in the lower level of Stoke Hall and are open today

- Business Services – 603-862-2230
  business.services@unh.edu

- Financial Aid – 603-862-3600
  financial.aid@unh.edu
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